

Mental Health

| | Referral | Assessment | Prevention / Relief Assistance | Outcomes |
|-----------------|---|---|--|--|
| Activities | <p>A person with mental health needs either self-refers to Housing Solutions or is referred by an agency working with clients who have mental health conditions</p> | <ul style="list-style-type: none"> An assessment is carried out by Housing Solutions. Following this assessment, the client will be introduced to the Personal Housing Plan (PHP) | <ul style="list-style-type: none"> If the client has med/high support need, they will also be referred to appropriate specialist housing providers and support agencies If the client has no/low support need, they will be assisted by a Housing Solutions Officer . Clients will also be referred to other support agencies to meet needs identified that are non-housing related | <p>Clients with med/high support needs have the following options:</p> <ul style="list-style-type: none"> Specialist Supported accommodation Return home |
| Who is involved | <p>Partner agency: Eg: Norfolk and Suffolk NHS Foundation Trust, MAVAM</p> | <ul style="list-style-type: none"> Housing Solutions Case Worker Mental Health Social Worker | <p>If the client has med/high support needs:</p> <ul style="list-style-type: none"> Social care/ Care coordinator Housing Related Support Mental Health Allocations Panel Housing Solutions Officer Social Worker <p>If the client has no/low support needs:</p> <ul style="list-style-type: none"> Housing Related Support Housing Solutions Officer | <p>Clients with no/low support needs have the following options:</p> <ul style="list-style-type: none"> Independent accommodation Return home Shared / Supported Accommodation |
| | <p>Housing Solutions</p> | | <p>External partners</p> | |

Mental Health

Having a home which is both safe and affordable is extremely important for general health. Living in poor housing, being homeless or threatened with homelessness could increase chances of developing a mental health problem, or could make an existing one harder to manage.

Housing Solutions work in partnership with a range of agencies to ensure that we meet the housing and support needs of those customers who suffer from mental health issues.

Housing Solutions will carry out a detailed housing needs and risk assessment of all customers who present for assistance or have been referred by a partner agency. A personalised housing plan will then be drawn up confirming any advice given, how the Council will assist and what the customer may need to do to help themselves.

Babergh and Mid Suffolk District Councils continuously review the advice and support services available to customers with mental health issues across both Districts.

